

## Product Operation Guide Changing Print Head on Sumimark IV PLUS

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**Products :**

Sumimark™ IV PLUS Marking System

**Purpose:**

Provides details on how to replace print head.

**Description:**

Print heads failure is primarily due to normal wear and tear, but damage can be caused by power surges or foreign objects contacting the print head. This document provides a textual and photographic description of how to change the print head.

**Level of Difficulty:**

6 out of 10.

Mechanical professional recommended.

**Document:**

# 001

**Issue Date:**

April 2023

**How can we help?** Contact us for more information:

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### Step 1

Open the printer cover and printhead release lever by turning green latch (in front of red primary guide) to the right.



### Step 2

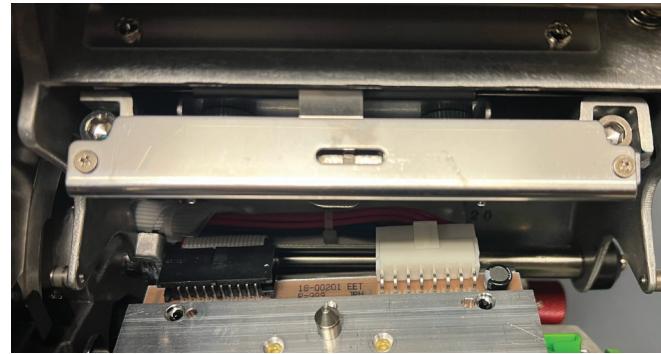
Release the printhead assembly by using the key to push the hook to the right side as indicated.



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### Step 3

Carefully disconnect connectors from the print head assembly. Do not pull the cable to the right and left side alternately to disconnect from the print head connector. Push the key in the middle of the connector until loose, then pull out.



### Step 4

Remove and Replace with new print head assembly.

### Step 5

Reassemble parts in reverse order of procedure.

Note:

- Use screws included with new print head to secure to print head assembly. DO NOT reuse original screws.
- Place cables on the slot to prevent from getting stuck when reinstalling print head assembly.